

#### RETAIL CHARGE AGREEMENT/ NONNEGOTIABLE CONSUMER NOTE/ RETAIL INSTALLMENT CONTRACT/ CREDIT SALE CONTRACT/ CONSUMER PAPER/ CONSUMER CREDIT REVOLVING CHARGE ACCOUNT/ SECURITY AGREEMENT Preferred Credit, Inc. – 628 Roosevelt Road, St. Cloud, MN 56301 ZIP Line: 877-878-1079 Customer Service: 800-972-0825

**IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT** - To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

### Where Arizona is the Applicable Law: THIS INSTRUMENT IS BASED ON A HOME SOLICITATION SALE, WHICH IS SUBJECT TO THE PROVISIONS OF TITLE 44, CHAPTER 15. THIS INSTRUMENT IS NOT NEGOTIABLE.

Where <u>Connecticut</u> is the Applicable Law: THIS INSTRUMENT IS BASED UPON A HOME SOLICITATION SALE, WHICH SALE IS SUBJECT TO THE PROVISIONS OF THE HOME SOLICITATION SALES ACT. THIS INSTRUMENT IS NOT NEGOTIABLE.

BUYER:	CO-BUYER:
By your initials below, you certify that the information provided above is true and correct.	By your initials below, you certify that the information provided above is true and correct.
SELLER:	SALE: Sales Representative: PCI Client No.:

Interest Rates and Interest Charg	les
Annual Percentage Rate (APR) for Purchases	Varies by State, from <b>17%</b> to <b>17.99%.</b> See your account agreement for more details.
How to Avoid Paying Interest	Your due date is at least 25 days after the close of each billing cycle. We will not charge you any interest on purchases if you pay your entire balance by the due date each month or such time as Applicable Law allows. See your account agreement for more details.
Minimum Interest Charge	If you are charged interest the charge will be no less than an amount that varies by State between \$0.00 and \$4.76. See your account agreement for more details.
For Credit Card Tips from the Consumer Financial Protection Bureau	To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at http://www.consumerfinance.gov/learnmore.
Fees	
Transaction Fees	None.
Penalty Fees	
Late Payment	Varies by State, from (a) \$0 to (b) up to \$35. See your account agreement for more details
Return Payment	Varies by State, from (a) \$0 to (b) up to \$35. See your account agreement for more details.

How We Will Calculate Your Balance: We use a method called "average daily balance (including new purchases)" unless Applicable Law does not prohibit a method called the "daily balance method." See your account agreement for more details.

Billing Rights: Information on your rights to dispute transactions and how to exercise those rights is provided in your account agreement.

1. Definitions: In this Retail Charge Agreement ("Agreement"): The word "Account" refers to the account that is established with the Seller, and their successors or assigns, that is the subject of this Agreement. The words "you" and "your" refer to each individual who signs the Application for the Account, and who is authorized to use the Account. The words "we," "us" and "our" refer to the Seller, and any assignee of the Seller. The words "Acceptable Documentation" shall refer to Charge Slips, phone orders, or orders from our website, so long as such orders are signed (physically or electronically) or otherwise verbally or electronically authenticated. The words "Applicable Law" shall mean federal law and the laws of the state, commonwealth, district, or territory of your residence, as indicated in the "Applicant" portion of your application for this Account (if <u>Maryland</u>, you and we agree that Maryland law includes specifically Title 12, Subtitle 9, <u>Maryland</u> Commercial Law Article-Credit Grantor Revolving Credit Provisions) and the state in which this account is operated. You and we agree that these Applicable Laws apply to this Agreement. The words "Charge Slip" refer to the document describing the type, quantity and agreed price of merchandise you buy from the Seller.

2. Account: This Agreement applies to your retail charge purchase of goods and services from us. The amount of your initial purchase from Seller will govern the amount of the initial credit limit on your Account, which will be set at a higher amount than the cost of the goods purchased based on our expectation that you will use the Account to make additional purchases. You may make add-on purchases from the Seller or Seller's assigns which will be evidenced by Acceptable Documentation. Acceptable Documentation must provide the cash price of the merchandise purchased. By signing future Acceptable Documentation you agree those purchases thereby confirmed will be subject to this Agreement. You agree that add-on orders which exceed the credit limit established with your initial order are subject to credit approval. We reserve the right to deny authorization for any requested credit limit increase.

3. Promise to Pay: In return for extending credit to you on this Account from time to time, each of you agrees to pay for all purchases any of you charge on this Account, and all other charges mentioned below, according to the terms of this Agreement. When you sign the Application for this Account, you will be agreeing to the terms and conditions in this Agreement, which include the cost of credit disclosures required by Applicable Law. This Agreement will not be effective until we approve your Application, and we or our assignee provides any disclosures required by the federal Truth in Lending Act, and then, after that, only if you or someone authorized by you sign a Charge Slip or otherwise charge a purchase to this Account and we extend credit for that purchase. **4. Billing:** You will be billed monthly for credit purchases from us, as shown on a Charge Slip signed by you (or completed at your direction), and for any previous unpaid balance as required by Applicable Law. You will receive a monthly periodic statement of account for any month in which you have an outstanding balance of more than \$1.00 or on which an Interest Charge has been imposed. In Alaska, Illinois, Michigan, Missouri, Nebraska, Nevada, New Mexico, North Dakota, Ohio, Oklahoma, Oregon, Tennessee, Texas, Vermont or Washington, you will receive a monthly periodic statement of account if you have an outstanding balance. In Delaware and Kentucky, you will receive a monthly periodic statement of account, and your Minimum Monthly Payment. Your credit limit will also be shown on your monthly periodic statement of account. In Kentucky, your monthly periodic statement of account, and your Minimum Monthly Payment. Your credit limit will also be shown on your monthly periodic statement of account, and your Minimum Monthly Payment. Your credit limit will also be shown on your monthly periodic statement of account. In Kentucky, your monthly periodic statement of account will show the unpaid balance due under this Agreement at the beginning and at the e or in part at any time.

5. Payment: You have the right to pay your entire balance in full or more than the Minimum Monthly Payment at any time. Otherwise, you agree to pay at least the Minimum Monthly Payment, which includes Interest Charges. You must make payment in U.S. Dollars, with a draft, money order, or check drawn on a U.S. Bank or the U.S. Post Office. We may accept late payment, partial payments, or any payments marked "payment in full," without losing any of our rights

U.S. Bank or the U.S. Post Office. We may accept late payment, partial payments, or any payments marked "payment in full," without losing any of our rights under this Agreement or Applicable Law. **6. Interest Charges:** Unless you are offered a Promotional Credit Plan as described below, and as not prohibited by Applicable Law, Interest Charges will begin to accrue upon delivery of the merchandise you purchase. Delivery occurs upon the earlier of the date of shipment of the merchandise, or the date of hand delivery of the merchandise. No Interest Charges will be imposed on new purchases, however, if: (a) there was no outstanding balance under your Account at the beginning of the billing period in which the purchase was made (which includes the period in which you make your initial purchase of merchandise under this Agreement), and (b) you pay off your Account in full by the payment due date reflected in the monthly periodic statement of account for that billing period (or in Maine, 25 days after closing date of billing cycle)(though no payment may be due). We figure the Interest Charge on your Account by applying a daily periodic rate to the "average daily balance" of your Account (including current transactions) and multiplying the result by the number of days in the billing period. To get the "average daily balance" we take the beginning balance of your Account each day, add any new purchases, and subtract any payments or credits. This gives us the daily balance. Then, we add up all the daily balances of the billing cycle and divide the total by the number of days in the billing cycle. This gives us the "average daily balance." Your daily periodic rate and the corresponding Annual Percentage Rate are indicated in the chart below. The daily periodic rate will be the annual rate divide by 365 (366 in a leap year). In Ohio, the applicable Interest Charge will not exceed 1 ½% a month.

Applicable Law	Daily Periodic Rate	ANNUAL PERCENTAGE RATE	By your initials below, you acknowledge Interest Charges will be imposed in amounts or rates not to
AR	0.0466%		exceed those in the chart to the left unless otherwise stated on your Charge Slip.
AL, AK, AZ, CO, CT, DE, GA, GU, HI, ID, IA, IL, IN, KS, KY, LA, MD, ME, MI, MO, MS, MT, MP, NE, NV, NH, NJ, NM, NC, ND, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WV, WI, WY	0.0493%	17.99%	
			Buyer Co-Buyer

for regular non-promotional purchases.

9.a.1 How Payments Are Applied When Same as Cash Plan Is In Effect: Unless otherwise required by Applicable Law, during the two billing cycles

immediately preceding expiration of the Same as Cash Plan period, any amount paid in excess of the minimum payment due will be allocated first to the balance subject to the Same as Cash Plan and any remaining portion to any other balances. We may offer Same as Cash Plan periods of 6 months, 9 months, 12 months or of different lengths that we will announce from time to time.

10. Application of Payments: Unless otherwise required by Applicable Law, payments except down payments, shall be applied first to past due Minimum Monthly Payments, beginning with the oldest, then to the current Minimum Monthly Payment, and then to other unpaid late fees, costs and fees arising under this Agreement. In <u>Colorado</u> and <u>Indiana</u>: For purposes of assessing delinquency charges, payments first will be applied to the current payment due in the payment period in which the payment is received and then to delinquent installments. <u>Mississippi</u>: Payments will first be applied to any finance charge, next to repayment of cash advanced or other credit extended, and finally to the chronological repayment of purchases. <u>Arkansas</u>: Partial payments will be applied first to applied first to applied first to any accrued Interest Charges.

#### 11. Other Charges:

11.a. Late Fees: Except in <u>Delaware</u>, <u>Guam</u>, <u>New Mexico</u>, the <u>Northern Mariana Islands</u> and <u>Vermont</u>, you will pay the maximum late fee allowed (which you agree we will add to the balance due on your Account) for payments not made on time, calculated as Applicable Law allows. Except in <u>Alaska</u>, <u>Arkansas</u> (5 days), <u>Iowa</u>, <u>Maine</u> (15 days), <u>Maryland</u>, <u>Nevada</u>, <u>North Carolina</u> (30 days), <u>Oregon</u>, <u>Pennsylvania</u>, <u>Rhode Island</u> (40 days), <u>Texas</u> (21 days), <u>Utah and Virginia</u> (7 days), the statutory time period for the imposition of a Late Fee is 10 days after the due date ("Due Date") for each payment not received on the scheduled Due Date. Currently, Applicable Law provides for the late fees provided in the table below:

	AZ, KS, MO	\$10, \$5 when the monthly payment is less than \$25	
		\$5 on accounts having an outstanding balance of less than \$100; \$10 on accou \$100 or more	nts having an outstanding balance of
Ī	NJ, TX		\$10
	RI		\$12
Ī	СО		\$15
- H	AK, MD, MI, MS, NV, NH, ND, OR,	PA, SD, TN, WI	\$20
Ī	GA, IN (The amount of the late fee i	s subject to change as allowed by Ind. Code §24-4.5-1-106.), WA	\$25
- H	IA		\$30
	(minimum \$5.00), VA	n \$10), HI (maximum \$50), IL (minimum \$10), KY (minimum \$10), NE	5% of the installment
	AL (minimum \$18, maximum \$100), \$3.00), OK (minimum \$26.50), SC ( (minimum \$10)	ID (minimum \$15), LA (minimum \$10), ME (maximum \$10), OH (maximum minimum \$8.40, maximum \$21), UT (minimum \$30), WV (maximum \$30), WY	5% of the unpaid amount of the installment
	MT		15% of the installment
1	violation, or \$35 for any violation occ	rary above, if the late fee as calculated above would exceed \$25, you will not be curring within six billing cycles of a previous late payment. In addition, regardless of the required minimum periodic payment due immediately prior to the asses opt in <u>Nebraska</u> , <u>New Mexico</u> , <u>Pennsylvania</u> and <u>Wyoming</u> , you will pay a return you agree we will add to the balance due on your Account) if any check, negoti the Agreement is dishonored for any reason by the bank or other institution on w Applicable Law allows of which the current returned check charge is provided in	s of the amounts reflected above, you will sment of the late payment fee
	ME, VT		Bank Charge Only
	KS		\$10
	MD (on the second presentment), N	IO (plus bank charges)	\$15
	CT, ID, NJ, UT		\$20
	AZ (plus bank charges), CO, GU, IL RI, WI, WV	, IN, MI (\$35 if not paid within 7 days of notice of dishonor), MP, NC, NV, OK,	\$25
	AL, AR (plus bank charges), HI, IA,		\$30
	AK, DE, KY, MS (a separate demar	nd will be made), NH, ND, OR, SD, VA, WA	\$35
	GA (minimum \$30 plus bank charge	es), LA (minimum \$25)	5% of the amount of the check
	for the first violation, or \$35 for any v reflected above, you will not be char payment is returned or otherwise dis <b>11.c. Phone Payment Processing</b> Islands, North Carolina, Texas, Vern due on your Account) for each exper Missouri, the phone payment proces <b>12. Security Agreement</b> : You grant not prohibited by Applicable Law (ind statements, fixture filings or other do requested by us to preserve and pro establish, determine the priority of, p Agreement. In addition to other righ actions not prohibited by Applicable in your credit application and to not r to us under this Agreement. We hav interest in goods as set forth herein, and waive any right we (or our assig	rary above, if the returned check charge as calculated above would exceed \$25 iolation occurring within six billing cycles of a previously dishonored payment. I ged more than the amount of the required minimum periodic payment due immer honored. Fee: Except in <u>Colorado</u> , <u>Connecticut</u> , <u>Delaware</u> , <u>Guam</u> , <u>Illinois</u> , <u>Indiana</u> , <u>Kansa</u> ont and <u>Wisconsin</u> , you will pay the current phone payment processing fee (wh dited payment you make by phone. Except in <u>Iowa</u> (\$6), the current phone paymes is gree will only apply to expedited payments made by credit or debit cards. us a purchase money security interest in each household good purchased with the cluding the Uniform Commercial Code which may require that we sign, file or red currents to perfect or otherwise protect this security interest). You will, on require tect the Goods and our security interest in the Goods. You also agree to take a erfect, continue the perfection of, terminate or enforce our security interest in the ts we may have under this Agreement, if you do not make payments as agreed, Law governing security interests in the Goods. You also agree to keep the Goo emove or alter the Goods without our prior written consent. You may lose the G re not (and will not) take any security interest to secure repayment of obligations even when a financing statement is filed. Accordingly, we do not maintain any in nee) may have to foreclose on real property pursuant to any applicable real prop payment when due, or if the prospect of your payment, performance, or our real payment when due, or if the prospect of your payment, performance, or our real payment when due, or if the prospect of your payment, performance, or our real payment when due, or if the prospect of your payment, performance, or our real payment when due, or if the prospect of your payment, performance, provide payment payment when due, or if the prospect of your payment, performance, payment payment payment when due, or if the prospect of your payment, performance, paym	n addition, regardless of the amounts adiately prior to the date on which the s, <u>Kentucky</u> , the <u>Northern Mariana</u> ich you agree we will add to the balance hent processing fee is \$11.75. In this Account ("Goods") to the full extent cord one or more UCC financing est, take all reasonable actions Il reasonable actions requested by us to e Goods and our rights under this this security interest allows us to take ds installed at the address you provided oods if you do not meet your obligations is under this Agreement apart from an interest in your dwelling or real property perty foreclosure laws.
1	impaired, to the extent not prohibited	l by Applicable Law, and subject to any notice of default and opportunity to cure	required by Applicable Law, we may

we do so peacefully and the law allows it. Notwithstanding the preceding provisions, in the event of a late payment or nonpayment, we will not declare the full remaining balance immediately due and payable or repossess any article of merchandise if, within the applicable grace period identified in Paragraph 11 above, we receive payment together with any late fees. If you fail to pay within the applicable grace period, we may, at our option, declare the full remaining balance immediately due and payable, to the extent permitted by Applicable Law. Unless we are required by Applicable Law to provide you a notice of

default and a right to cure, you agree that we do not have to give you notice that we intend to demand or are demanding immediate payment of all you owe. If the Account is referred to an atforney who is not our salaried employee and we bring suit against you to collect the amount you owe and we are the prevailing party, you agree to pay our reasonable attorneys' fees and court costs as not prohibited by Applicable Law. In Wisconsin: If we obtain a court judgment against you for default under this Agreement, we may request an award of statutory costs and statutory attorney fees pursuant to section 814.04 of the Wisconsin Statutes. If our request is granted, you will be required to pay these fees. In Alabama, Colorado, Connecticut, Guam, Kansas, Missouri, Montana, Oklahoma (unless financed amounts are less than \$5.300), and South Carolina, atformeys fees for collection will not exceed 15% (25% in Louisiana) of the unpaid debt. In <u>New Jersey</u>, attorney's fees for collection will not exceed 20% of the first \$500 of the unpaid debt and 10% on any unpaid debt in excess of \$500. In <u>Alabama</u>, you will not have to pay attorney's fees for collection unless authorized by a court. In <u>Delaware, New Hampshire, North Carolina</u>, and <u>Pennsylvania</u>, if you prevail in any action, suit or proceeding we bring or in an action you bring, reasonable attorney's fees shall be awarded to you. If you successfully assert a partial defense, setoff, recourpment or counterclaim to an action brought by us, the court may withhold from us the entire amount or such portion of the attorney's fees. In Alabama you will not have to pay attorney's fees or collection costs. other than reasonable charges we incur to realize on our security interest in the Goods (other than attorney's fees). Notwithstanding anything to the contrary above, in <u>Wisconsin</u>, if you have not paid the required minimum payment when due on two occasions within any 12-month period, or if you breach a covenant that materially impairs the conditore. This addite appropriate the

16. No Verbal or Oral Modifications: Except in Connecticut, you agree that we are not bound by any verbal or oral agreements or verbal or oral modifications to this Agreement.

10. No verbal or oral modifications to this Agreement.
17. Home Sale Disclosure Laws: Home Sale Disclosure law govern this transaction. The Home Sale Disclosure law applicable to this Agreement is determined as set forth in paragraphs 1 and 20 of this Agreement in Alabama. Ala Code § 5-19-12. Alaska, § 45.02.350. Arizona, title 44, chapter 15; Arkanas: Ark. Code § 44.99-101 *et seq*; Colorado, Colo. Rev. Stat, §\$ 53-401 *et seq*; Connecticut, Com. Gen. Stat, §§ 421-134 *et seq*; Delardo, Colo. Rev. Stat, §§ 53-401 *et seq*; Connecticut, Com. Gen. Stat, §§ 421-14 *et seq*; Delardo, Colo Ced § 9.9338 *et seq*; Mawaii, Haw. Rev. Stat, §§ 481C-1 *et seq*; Manas, Kan. Stat. Ann. § 50-640; Kentucky, Ky, Rev. Stat, §§ 10-10.367 460. Louisiana, La. Rev. Stat, §§ 9.9338 *et seq*; Mame, Me. Rev. Stat, §§ 481-C1 *et seq*; Manas, Kan. Stat. Ann. § 50-640; Kentucky, Ky, Rev. Stat, §§ 14-301 *et seq*; Michigan, Mich. Comp. Laws Ann. §§ 445.111 *et seq*; Mississippi: Miss. Code Ann. §§ 75-66-1 *et seq*; Missisouris, Missouris Store, New Jarsey, New Jersey Door-to-Door Retail Installment Sales Act of 1968, N.J. Rev. Stat, S§ 16-1601 *et seq*; Nevada, Nev. Rev. Stat, §§ 17-16C-61 *et seq*; Nevel, N.M. Stat. Ann. §§ 57-12-21; North Carolina, N.C. Gen. Stat, §§ 250-1 *et seq*; Manas, S. Code Ann. §§ 71-62-161 *et seq*; Nevel, N.M. Stat. Ann. §§ 57-12-21; North Carolina, N.C. Gen. Stat, §§ 250-1 *et seq*; Orton, Orton Rev. Tode §§ 1345.21 *et seq*; S§ 67-87-1 *et seq*; Tennessee, Tenn. Code §§ 243-1-87-1 *et seq*; Tennessee, Tenn. Code S§ 243-1-87-1 *et seq*; Virginia, S.C. Code Ann. §§ 71-22-501 *et seq*; Washington, Washington's Credit Laws §§ 70-24-51 *et seq*; Yestington; Yesting

assurance programs.

assurance programs.
22. Communications: You expressly authorize us or our agents to contact you at any phone number (including mobile, cellular/wireless, or similar devices), fax number, or email address, you provide at any time, for any lawful purpose. The ways in which we may contact you include live operator, automatic telephone dialing systems (auto-dialer), prerecorded message, text message, fax, or email. Such lawful purposes include, but are not limited to: obtaining information; account transactions or servicing-related matters; suspected fraud or identity theft; collection on the Account; and providing information about special products and services. You agree to pay any fee(s) or charge(s) that you may incur for incoming communications from us or outgoing communications to us, to or from any such number, or email address, without reimbursement from us.
23. Credit Investigation and Reporting: You agree that we may investigate your credit in connection with the initial extension, review, or collection of your Account. You agree that we may examine employment and income records, verify your credit references, and report to credit reporting agencies, merchants, and other creditors the status and payment history of your Account. A negative credit report may be submitted to a credit reporting agencies, merchants, of your credit obligations.

terms of your credit obligations.

Please see Applicable Law for the following disclosures:

Where Connecticut is the Applicable Law: Insurance, if any, included in this Agreement does not provide coverage for personal liability and property damage caused to others.

Where Arizona is the Applicable Law: NOTICE: BY GIVING US A SECURITY INTEREST IN THE MERCHANDISE, YOU WAIVE ALL RIGHTS PROVIDED BY LAW TO CLAIM THE PROPERTY EXEMPT FROM LEGAL PROCESS.

#### **Colorado Notice to Cosigner**

You are being asked to guarantee this debt. Think carefully before you do. If the borrower doesn't pay the debt, you will have to. Be sure you can afford to pay if you have to, and that you want to accept this responsibility.

You may have to pay up to the full amount of the debt if the borrower does not pay. You may also have to pay late fees or collection costs, which increase this amount.

The creditor can collect this debt from you without first trying to collect from the borrower. The creditor can use the same collection methods against you that can be used against the borrower, such as suing you, garnishing your wages, etc. If this debt is ever in default, that fact may become a part of your credit record.

This notice is not the contract that makes you liable for the debt.

Oral agreements or commitments to loan money, extend credit or forbear from enforcing repayment of a debt including promises to extend or renew such debt are not enforceable. To protect you (borrower(s)) and us (creditor) from misunderstanding or disappointment, any agreements we reach covering such matters are contained in this writing, which is the complete and exclusive statement of the agreement between us, except as we may later agree in writing to modify it.

Where <u>Pennsylvania</u> is the Applicable Law: NOTICE: Any holder of this consumer credit contract is subject to all claims and defenses which the debtor could assert against the seller of goods or services obtained with the proceeds hereof. Recovery hereunder by the debtor shall not exceed amount paid by the debtor hereunder.

Where Louisiana is the Applicable Law: If you default, we may choose to institute executory, ordinary, or other legal proceedings to have the articles of merchandise taken from you and sold to satisfy your obligations to us. You confess judgment in favor of us for the full amount you owe under this Agreement for purposes of Louisiana's executory process procedures, and consent to a judgment being rendered and signed in our favor for that amount. To the extent permitted by law, you waive any benefits of an appraisal of the articles of merchandise is sold under executory process or other legal proceeds, and any other law that may give you similar rights and benefits. You also authorize us to serve as keeper or appoint a keeper if the articles of merchandise is taken from you through legal proceedings. If you owe us a deficiency, you may be charged interest at the Annual Percentage Rate or the highest lawful rate until you pay us all that you owe.

Where <u>Texas</u> is the Applicable Law: For questions or complaints about this Contract, contact Preferred Credit, Inc. at (800) 972-0825 or www.preferredcredit.com. The Office of Consumer Credit Commissioner (OCCC) is a state agency, and it enforces certain laws that apply to this Contract. If a complaint or question cannot be resolved by contacting the creditor, consumer can contact the OCCC to file a complaint or ask a general credit-related question. OCCC address: 2601 N. Lamar Blvd., Austin, Texas 78705. Phone: (800) 538-1579. Fax: (512) 936-7610. Website: occc.texas.gov. E-Mail: consumer.complaints@occc.texas.gov.

Where Ohio is the Applicable Law: The Ohio laws against discrimination require that all creditors make credit equally available to all creditworthy customers, and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administers compliance with this law.

Where Utah is the Applicable Law: As required by Utah law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

### Where Vermont is the Applicable Law: NOTICE TO CO-SIGNER: YOUR SIGNATURE ON THIS NOTE MEANS THAT YOU ARE EQUALLY LIABLE FOR REPAYMENT OF THIS LOAN. IF THE BORROWER DOES NOT PAY, THE LENDER HAS A LEGAL RIGHT TO COLLECT FROM YOU. **ARBITRATION PROVISION**

Except in New Jersey and Wisconsin, this Arbitration Provision significantly affects your rights in any dispute with us. Please read this Arbitration Provision carefully before you sign it.

1. EITHÉR YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT. 2. IF A DISPUTE IS ARBITRATED, YOU AND WE WILL EACH GIVE UP OUR RIGHT TO A TRIAL BY THE COURT OR A JURY TRIAL. 3. IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE ÁGAINST US

4. THE INFORMATION YOU AND WE MAY OBTAIN IN DISCOVERY FROM EACH OTHER IN ARBITRATION IS GENERALLY MORE LIMITED THAN IN A LAWSUIT.

## OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION. 6. EVEN IF A DISPUTE IS ARBITRATED, WE CAN STILL REPOSSESS YOUR MERCHANDISE IF YOU DO NOT HONOR YOUR AGREEMENT AND YOU OR WE MAY SEEK PROVISIONAL REMEDIES FROM A COURT.

Any claim or dispute, whether in contract, tort or otherwise (including the interpretation and scope of this clause and the arbitrability of any issue), between you and us or our employees, agents, successors or assigns, which arises out of or relates in any manner to the purchase and financing of the merchandise under the Agreement or any resulting transaction or relationship (including any such relationship with third parties who do not sign the Agreement) shall, at your or our election (or the election of any such third part), be resolved by neutral, binding arbitration and not by a court action. Any claim or dispute is to be arbitrated on an individual basis and not as a class action, and **you expressly waive any right you may have to arbitrate a class action (this is called the "class action waiver")**. You may choose the applicable rules of either the American Arbitration Association (1-800-778-7879), JAMS (800-352-5267) or any other nationally recognized arbitration organization, subject to our approval, and if the arbitration organization selected by you is unwilling to serve, we shall select the arbitration organization. We waive the right to require you to arbitrate an individual (as opposed to a class) claim if the amount you seek to recover, including attorneys fees and expenses, is less than \$7,500 or the maximum jurisdiction the venue of a state court providing for the resolution of small claims. You may obtain a copy of the rules of these organizations by calling the numbers indicated or by visiting the irred. their web sites.

The arbitrators shall be attorneys or retired judges and shall be selected in accordance with the applicable rules. The arbitration award shall be in writing, but without a supporting opinion. The arbitration hearing shall be conducted in the federal district in which you reside. If you demand arbitration first, you will pay one half of any arbitration filing fee. We will pay the rest of the filing fee, and the whole filing fee if we demand arbitration first or if the arbitrator determines that applicable law requires us to do so or that you are unable to do so or that we must do so in order for this Arbitration Provision to be enforceable. We will pay the arbitration costs and fees for the first day of arbitration, up to a maximum of eight hours. *We will also pay any fees and charges that the arbitrator determines that we must pay in order to assure that this Arbitration Provision is enforceable.* The arbitrator shall decide who shall pay any additional costs and fees.

The arbitrator's award shall be final and binding on all parties, except in the event where either there is a "take nothing" award or the award is in excess of \$100,000 either party may request a new arbitration under the rules of the arbitration organization by a three-arbitrator panel

This Arbitration Provision relates to a contract that evidences a transaction involving interstate commerce. Any arbitration under this Arbitration Provision shall be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.). If a court should determine that the transaction did not involve interstate commerce, the parties agree that this Arbitration Provision shall be governed by state law.

If any part of this Arbitration Provision other than the Class Action Waiver is found by a court or arbitrator to be unenforceable, the remainder shall be enforceable. This Arbitration Provision shall survive the termination of any contractual agreement between you and us, whether by default or repayment in full.

You may elect to opt-out of the arbitration provision only by notifying us in writing at Preferred Credit, Inc., 628 Roosevelt Road, St. Cloud, MN 56301 within 30 days from the date in which you signed this Agreement, and including in the notice your name, address and account number and a clear statement that you do not wish to resolve disputes through arbitration. No one else may sign the rejection notice for you. Your rejection notice also must not be sent with any other correspondence. Rejection of arbitration will not affect your other rights or responsibilities under this Agreement. If you reject arbitration, neither you nor we will be subject to the arbitration provisions for this Agreement will not constitute rejection of any prior or future arbitration provision between you and us.

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# NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

Where Illinois is the Applicable Law:

#### **DISCLOSURE OF 36% RATE CAP**

A retailer shall not contract for or receive charges exceeding a 36% annual percentage rate on the unpaid balance of the amount financed for a calculated under the Illinois Predatory Loan Prevention Act (PLPA APR).

Any retail charge agreement with a PLPA APR over 36% is null and void, such that no person or entity shall have any right to collect, attempt to principal, fee, interest, or charges related to the retail charge agreement.

The	annual	percentag	e rate disc	closed in any	retail charge	agreement may	be low	er than the PL	PA APR

BUYER SIGNATURE:	CO-BUYER SIGNATURE:

Where Connecticut is the Applicable Law: By signing below, you acknowledge that you have read Paragraph 9 of this Agreement and have been informed of the consequences of failing to make the first or any future deferred or promotional installment payment in a timely manner.

Where Michigan is the Applicable Law: The seller retains a security interest in the subject matter of this agreement.

Where <u>Michigan</u> is the Applicable Law: The seller retains a security interest in the subject matter of this agreement. NOTICE TO BUYER: (a) Do not sign this Agreement before you read it or if any spaces intended for the agreed terms are left blank. (b) You are entitled to an exact copy of this Agreement at the time you sign it. (c) You may at any time pay off the full unpaid balance under this Agreement. (d) BUYER'S RIGHT TO CANCEL: If <u>lowa, New Hampshire, Rhode Island, Washington or Wyoming</u> is the Applicable Law, you may cancel any purchases made under this Agreement if the seller or his representative solicited in person such purchase, and you sign an agreement for such purchase, at a place other than the seller's business address shown on this Agreement, by sending notice of such cancellation by certified mail return receipt requested to the seller at his address shown on this Agreement, which notice shall be posted not later than midnight of the third day (excluding Sundays and holidays) following your signing of the purchase agreement. If you choose to cancel the purchase agreement, the notice of cancellation in your copy of the Charge Slip. If <u>Arizona, North Dakota</u>, or <u>Rhode Island</u> is the Applicable Law, the seller has no right to unlawfully enter your premises or commit any breach of the peace to repossess goods purchased under this Agreement. If <u>Connecticut</u> is the Applicable Law: Under the law, you have the following rights, among others: (a) to pay off in advance the full amount due and <u>obtain a partial</u> refund of any unearned finance charge; (b) to redeem the property if repossessed for a default; (c) to require, under certain conditions, a resale of the property if repossessed. If <u>Hawaii</u> is the Applicable Law: This contract is covered by Hawaii's credit sale law, and you have rights of a buyer under tha law. You also may have other rights under other state and federal law. If New Hampshire is the Applicable Law. ANY BUYER MAY CANCEL THIS TRANSACTION ANY TIME PRIOR TO MIDNIGHT OF THE THIRD signatures below mean that you have received a completely filled in copy of this Agreement. Keep this Agreement to protect your legal rights. CAUTION- IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.

Your signature(s) below mean that (a) you have read and understand the terms and conditions as set forth on all pages of this Agreement; (b) you agree to the terms of this Agreement; and (c) you will pay any advances made under this Agreement according to its terms.

#### **CREDIT SALE CONTRACT**

BUYER:		BUYER SIGNATURE:
CO-BUYER :		CO-BUYER SIGNATURE:
	sales Rep:	SELLER SIGNATURE:
	PCI Client No.:	

#### Your Billing Rights. Keep This Notice For Future Use. This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

#### What To Do If You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at: Preferred Credit, Inc., 628 Roosevelt Road, St. Cloud, MN 56301.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

#### **REVISED 06-15-2022**

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You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

#### What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

- Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error. 1.
- 2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

#### While we investigate whether or not there has been an error:

- We cannot try to collect the amount in guestion, or report you as delinguent on the amount.
- The charge in guestion may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question or any interest or other tees related to that amount. You a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

#### Your Rights If You Are Dissatisfied With Your Account Purchases:

If you are dissatisfied with the goods or services that you have purchased with your Account and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the 1 company that sold you the goods or services.)
- 2. You must have used your Account for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your account do not qualify.
- You must not yet have fully paid for the purchase. 3.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Preferred Credit, Inc., 628 Roosevelt Road, St. Cloud, MN 56301.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

#### ASSIGNMENT - OFFICE USE ONLY

Assignment by Seller: For Value Received: Seller sells and assigns this Retail Charge Agreement (the "Agreement") to Preferred Credit, Inc., 628 Roosevelt Road, St. Cloud, MN 56301, the assignee, its successors and assigns, including all of Seller's rights, title, and interest in this Agreement. Assignee has full power to take all legal and other actions, which Seller could have taken under this Agreement. The undersigned acknowledges that this Assignment incorporates by reference the terms of the Finance Agreement between the undersigned and Preferred Credit, Inc. including but not limited to the representations, warranties, liabilities, conditions and obligations of the undersigned contained therein.

(Corporate, Firm or Trade Name of Seller)

Х (Owner, Officer or Firm Member)

#### THIS DOCUMENT IS SUBJECT TO A SECURITY INTEREST IN FAVOR OF US BANK NATIONAL ASSOCIATION.



### AUTHORIZATION FOR PREAUTHORIZED PAYMENTS

By signing below, I hereby request and authorize Preferred Credit, Inc. (PCI) to initiate entries to debit my account on the due date for the minimum monthly payment amount shown on my monthly periodic statement of account (or the next business day if the due date falls on a weekend or holiday) and as otherwise described below. This authority is to remain in full force and effect until PCI is paid in full, or PCI has received written notification of its termination at 628 Roosevelt Road, St. Cloud, MN 56301 or I have notified my financial institution at least three business days before the scheduled payment. In addition to the payment amount, I request and authorize PCI to initiate entries to debit my account to collect any incidental fees or charges that may be due on the Agreement following maturity, as permitted by applicable law.

Bank/Financial Institution Name:		Location (City, State):
Account Type:	Routing Number:	Account Number:
Name:		Signature: X

#### NOTICE TO COSIGNER

You are being asked to guarantee this debt. Think carefully before you do. If the borrower doesn't pay the debt, you will have to. Be sure you can afford to pay if you have to, and that you want to accept this responsibility.

You may have to pay up to the full amount of the debt if the borrower does not pay. You may also have to pay late fees or collection costs, which increase this amount.

The creditor can collect this debt from you without first trying to collect from the borrower. The creditor can use the same collection methods against you that can be used against the borrower, such as suing you, garnishing your wages, etc. If this debt is ever in default, that fact may become a part of *your* credit record.

This notice is not the contract that makes you liable for the debt.

Where Wisconsin is the Applicable Law:

#### EXPLANATION OF PERSONAL OBLIGATION

(a) You have agreed to pay the total of payments under a consumer credit transaction between PAUL J KROUSE and GREENWATER TECHNOLOGIES made on Jan 20, 2020 for the purpose of a consumer credit sale in the amount of \$3,747.68.

(b) You will be liable and fully responsible for payment of the above amount even though you may not be entitled to any of the goods, services or loan furnished thereunder.

(c) You may be sued in court for the payment of the amount due under this consumer credit transaction even though the customer named above may be working or have funds to pay the amount due.

(d) This explanation is not the agreement under which you are obligated, and the guaranty or agreement you have executed must be consulted for the exact terms of your obligations.

(e) You are entitled now, or at any time, to one free copy of any document you sign evidencing this transaction.

(f) The undersigned acknowledges receipt of an exact copy of this notice.

#### Where <u>lowa</u> is the Applicable Law:

#### NOTICE

You agree to pay the debt identified below although you may not personally receive any property, services, or money. You may be sued for payment although the person who receives the property, services, or money is able to pay. This notice is not the contract that obligates you to pay the debt. Read the contract for the exact terms of your obligation.

#### IDENTIFICATION OF DEBT YOU MAY HAVE TO PAY

Name of Debtor	Date
Name of Creditor	Kind of Debt
Preferred Credit, Inc.	Household Good

I have received a copy of this notice.

Signature

Date

# FACTS WHAT DOES PREFERRED CREDIT, INC. ("PCI") DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal sharing. Federal law also requires us to tell you how we collect, share and per carefully to understand what we do.	eral law gives consumers the rig rotect your personal information	ght to limit some but not all n. Please read this notice
What?	<ul> <li>The types of personal information we collect and share depend on the product</li> <li>Social Security Number and income;</li> <li>account balances and payment history; and</li> <li>credit history and credit scores.</li> </ul>	ct or service you have with us.	This information can include:
How?	All financial companies need to share customers' personal information to run reasons financial companies can share their customers' personal information limit this sharing.	their everyday business. In the ; the reasons PCI chooses to s	e section below, we list the hare; and whether you can
Reasons we	e can share your personal information	Does PCI share?	Can you limit this sharing?

Reasons we can share your personal information	Does PCI share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to the credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes – information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	Yes	Yes

To limit our sharing	Mail in the form below
	Please note:
	If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.
	However, you can contact us at any time to limit our sharing.
Questions?	Call 320-255-9784 or go to www.preferredcredit.com

Mail-in Form				
Leave Blank OR If you have a joint account, your choice(s) will apply to everyone	<ul><li>Mark any/all you want to limit:</li><li>Do not share my personal information with Nonaffiliates to market their products and services to me.</li></ul>			
on your account unless you mark below. Apply my choices only to me.	Name Address City, State, Zip		Mail to: Preferred Credit, Inc. 628 Roosevelt Road St. Cloud, MN 56301	
	Account #			

#### Page 2

Who we are				
Who is providing this notice?	Preferred Credit, Inc.			

What we do			
How does PCI protect my personal information?	I To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.		
How does PCI collect my personal information?	<ul> <li>We collect personal information, for example, when you</li> <li>apply for financing or give us your contact information</li> <li>provide account information or pay your bills</li> <li>show your government-issued ID</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</li> </ul>		
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes - information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</li> </ul>		
What happens when I limit sharing for an account I hold jointly with someone else?	Your choice will apply to everyone on your account unless you tell us otherwise.		

Definitions	
Affiliates	<ul> <li>Companies related by common ownership or control. They can be financial or nonfinancial companies.</li> <li><i>PCI does not share with our affiliates</i></li> </ul>
Nonaffiliates	<ul> <li>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>Nonaffiliates we share with can include direct marketing companies and the retailer named on your account</li> </ul>
Joint Marketing	<ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>PCI does not jointly market</li> </ul>

#### Other important information

We follow state law if state law provides you with additional privacy protections. For example, if (and while) your billing address is in **Vermont**, we will treat your account as if you had exercised the opt-out choice described above and you do not need to contact us to opt out. If you move from Vermont and you wish to restrict us from sharing information about you as provided in this notice, you must then contact us to exercise your opt-out choice.